



Terms & Conditions – Med Cruise Competition . So is

1. Doppio Zero (hereinafter referred to as “the Promoter”) is a company incorporated in the Republic of South Africa and the Promoter’s registered address is 62 Tana Road, Emmerentia, Randburg, Gauteng, 2195. The Promoter is launching a promotion named the “Med Cruise Competition” (hereinafter referred to as “the Competition”).
2. Any person who decides to enter the Competition (hereinafter referred to as “the Entrant”) agrees that they have read and understood the Terms and Conditions of this Competition as set out below and on Doppio Zero website , that these are binding on the Entrant in their personal capacity, together with those terms and conditions of both Flight Centre and MSC as stipulated on the Doppio Zero website. Also giving permission to sharing data and information of details to Flight centre and MSC for the duration of the competition from 01 September till 31 October 2023.
3. These Terms and Conditions and promotional rules contain certain Terms and Conditions which appear in similar text style to this clause and which:
 - May limit the risk or liability of the promoter or a third party; and/or
 - May create risk or liability for the Entrant; and/or
 - May compel the Entrant to indemnify the promoter or a third party; and/or
 - Serve as an acknowledgement, by the Entrant, of a fact.
 - 3.1. The Entrant cannot be a juristic entity and must be an individual.
 - 3.2.1. Nothing in these Terms and Conditions is intended to, or must be understood to, unlawfully restrict, limit or avoid any rights or obligations, as the case may be, created for either the Entrant or the Promoter in terms of the Consumer Protection Act, 68 of 2008 (“the CPA”).
 - 3.2.2. The Entrant acknowledges that by submitting his or her entry to the promotion he/she has been given an appropriate opportunity to first read these Terms and Conditions before entering and he/she understands and agrees to the Terms and Conditions of all the participating companies.

3.2.3. All Entrants to this competition participate entirely at their own risk. By reading and accepting these Terms and Conditions, the Entrant hereby indemnifies the Promoter, the Promoter's directors, employees and/or agents of all liability pertaining to any damage, cost, injuries, and losses of whatever nature sustained as a result of their participation in the promotion and related events and activities, save where such damage, cost, injuries and losses are sustained as a result of the gross negligence or wilful misconduct of any indemnified party.

3.3 The finalists will be drawn on Friday 03 November and notified via social media, email and/or phone.

3.4 The finalists will be invited to an event on Friday 10 November, where the final prize winner will be drawn and announced.

3.4.1 Each finalist will be required to be present at the final event on Friday 10 November. If the finalist is not able attend the event, they may nominate a person to accept the prize on their behalf should they be drawn as the final winner. If there is no representation of the finalist, the prize will be drawn again, until a winner is present and can be gifted the prize.

Rules of the Promotional Competition:

4. This Competition starts on 1 September 2023 and ends on 31 October 2023 (hereinafter referred to as the 'promotional period').

5. To qualify as an Entrant –

5.1. The Entrant must live in the Republic of South Africa;

5.2. The Entrant must be 18 years or older;

5.3. The Entrant must provide correct and full personal contact details, as required; and complete the Doppio Zero Loyalty app application online with all the relevant information and data.

5.4. The Entrant must spend R250 or more on a bill and accumulate the points from the bill on the loyalty app via an OTP accumulation, to qualify for an entry into the competition. Maximum of a double entry per bill | No splitting bills.

6. Doppio Zero SA, its subsidiaries, directors, members, partners, employees, agents or consultants, the suppliers of goods or services in connection with the Competition and their respective spouses, life partners, business partners or immediate family members are not permitted to participate in the Competition.

Methods of Entry, Prize Details and Draw Details:

7.1 Download the Doppio Zero App

7.2 Eat for R250 or more at a Doppio Zero (main menu) This entitles you to 1 x entry per bill. No splitting the bill . If you have ordered a dish and spent more than R250, the entries are limited to 1 per bill OR

7.3 Eat off the Med menu and receive a Double entry . This entitles you to 1 x Double entry per bill | No splitting the bill . If you have ordered a dish and spent more than R250, the entries are limited to 2 per bill .

7.4 Accumulate the points via the Doppio Zero App , and receive EITHER 1 (one) or 2(two) entries depending on the bill and menu choice. No splitting the bill . No double accumulation of points on different cards.

7.5 Follow, like and comment on social media posts and all accounts

7.6 The competition ends at midnight (CAT) on 31 October 2023 , where after the Promoter will select, via random draw, the twenty three (23) finalist winning Entrants.

7.7 (23) finalists will be selected as noted in 7.6 Each finalist is eligible. One (1) winner prize will be drawn for the gifting of the prize as set out in 7.11 at the conclusion of the promotional period.

7.8 By entering the competition , and in so doing the Doppio Zero App , the Entrant is giving their consent to having their details and data shared with the travel partners (Flight Centre & MSC) for the duration of the competition namely 1 September – 31 October 2023. As well as Printed media, Digital media, and Radio may be used to promote and acknowledge the prize winner.

7.9 Winners will be directly notified on Friday 03 November 2023, via email , Inbox or Direct Message, on the official Doppio Zero Social Media channels.

7.10 Except insofar as is provided for in the Consumer Protection Act 68 of 2008, the judges' decision is final, and no correspondence will be entered.

7.11 Below listed the prize details (as set out by Flight Centre and MSC)

- MSC cruise, balcony cabin includes mandatory taxes and ship insurance
- Return economy flights from South Africa to Venice back to South Africa
- Travel Insurance included for this trip
- Return transfers in Venice
- Drinks package excluded
- Any other personal or extra costs excluded
- Prize is Non-refundable, non-changeable and non-transferable
- Prize Cannot be exchanged for money
- Flights must be used in conjunction with the cruise trip
- Cruise departs 1 June 2024
- Travel must be completed by 10 June 2024
- Extensions are for winners' own expense
- Open to residents of South Africa only
- Must be 18 years or older to enter
- Visa costs and other related to Visas and passports is excluded

Draw Details:

8. The winners of the prize, as outlined above, will be selected by a random drawing from valid entries received up until midnight (CAT) on 31 October 2023.

9. The Promoter reserves the right to disqualify a winner if they do not respond to written and telephonic contact within 24 hours and, in such an event, a replacement winner from the valid Competition entries will be chosen. In such circumstances, the replacement winner shall be contacted by the Promoter and shall be required to respond to the Promoter in the manner set out in such correspondence within 24 hours. If the replacement winner fails to respond to the Promoter as required, the provisions of this clause shall apply to that new winner in the same way as if they were an original winner. Should no winner come forward, the Promoter reserves the right to not select an alternative.

10. Should the winner choose not to opt out of having their name and photograph published in printed media, as outlined in 7.8, Doppio Zero has the right to publish the

winner's name and photographs (at no fee) in any advertising, promotional, print, point-of-sale or public relations material. The nature of these publications will be determined at the sole discretion of Doppio Zero, for a period of twelve (12) months from the date of the selection of a winner.

11. The Promoter accepts no responsibility for any damage, loss, injury, or disappointment of any kind suffered by any Entrant in entering the Competition, including because of any Entrant winning or not winning any prize.

12. The Promoter accepts no responsibility for entries lost or delayed in computer error in transit. Entries made online using methods generated by a script, macro or the use of automated devices will be void.

13. The Promoter reserves the right to amend the Terms and Conditions as well as terminate the promotion at any time. In the event of such termination, all participants agree to waive any rights that they may have in terms of the promotion and acknowledge that they will have no recourse against the Promoter, its advertising agencies, advisors, suppliers and nominated agents.

14. If Doppio Zero cannot continue with the Competition for any reason beyond its reasonable control or if it is required by any regulatory terms or applicable law, Doppio Zero may end the Competition on condition that –

14.1. No prize winner has been determined; and

14.2. Reasonable notice has been given beforehand to all Entrants.

15. If the Competition is ended as set out in 13 above, no Entrant will have any claim of any nature whatsoever against Doppio Zero unless Doppio Zero has been clearly negligent or intended to act in a fraudulent manner.

16. Subject to the provisions of the Consumer Protection Act 68 of 2008, the Promoter, agents and distributors accept no liability whatsoever for the misuse of the products and are not liable for any personal loss, injury or death arising from your acceptance of this offer.

17. Participation in the Competition constitutes acceptance of the Competition rules and Entrants agree to abide by the rules.

18. *Standard Flight Centre booking Terms & Conditions apply: [Booking Terms and Conditions \(flightcentre.co.za\)](http://flightcentre.co.za)

*Standard Flight Centre Competition Terms & Conditions apply: [TERMS AND CONDITIONS OF ENTRY FOR COMPETITIONS \(flightcentre.co.za\)](http://flightcentre.co.za)

*MSC Ts & Cs: [Booking Terms and Conditions | MSC Cruises](http://flightcentre.co.za)